## Shopify x PingPong Checkout 安装指南

 登陆 shopify 店铺后台,访问 【Settings】-【Payments】-【Supported payment methods】-【Add payment methods】->搜索: pingpong,安装。

	Payments	
Store details	Payment providers	Payment capture
Plan	Providers that enable you to accept payment methods at a rate set by the third- party. A 2% fee applies to payments processed through third-party providers.	Manual
\$ Billing	Choose a provider	The customer's payment method is authorized at the time of their order.
Users and permissions		You'll need to manually capture payment within the authorization
Payments	Supported payment methods	period.
Checkout	Payment methods that are available with one of Shopify's approved payment providers.	Manage
Shipping and delivery		
Taxes and duties	Add payment methods	
Locations		
BestE-productsMall beste-productsmall.com @	← Add payment methods	
Store details	Search by payment methods Search by provider	
Plan Plan		
O Users and permissions	Q pingpong	
Payments	PingPong Checkout	+28
📜 Checkout	PingPongPay Alternative etc etc 6	- +9
Shipping and delivery		

## 2. 访问 Manage 配置菜单。

BestE-productsMall	← PingPong Checkout
T Store details	About PingPong Checkout
Plan	Account status
<b>O</b> Users and permissions	You are connected to PingPong Checkout as PingPongPay. Activate your account to start accepting payments.
Payments	
Checkout	Contact PingPong Checkout Manage
Shipping and delivery      Taxes and duties	VISA VISa
Q Locations	Mastercard
Gift cards	
Harkets	Maestro
+ Apps and sales channels	JCB
Domains	American Express
Brand	C Recent Discover
Notifications      Metafields	Diners Club

3、登陆 PingPong Checkout

pingpong Checkout			
philippolig		● 中文 ~	
	5		
	您正在关联 Shopify 和 PingPong		
	Checkout		
	请先登录信约 PlingPong Checkout 账户		
	想企业的admin电子邮件地址		
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	<b>送说教师中</b> / 马上注册		

4、选择需要绑定的网站,并单击【同意并授权】

我们已为您过滤不符合绑定要求的网站(包括但不限于未审核通过、配置未 完成等)

	pin	IGPONG Checkout	(And the second s	● 中文 ~	
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🐹 🕫 🖉 🕹			成曲 "同意并接权", 即表示它同意与 Shopify 共享记的信息。此信意的使用将 遵守Shopify(简称处象部)和 PingPong(简称处象部)。		
y pingpongx.com/aq/pp-auth?platform=shoplify&shop=https%JA%2P%2Pbeste-productsmail.myshoplify.com&id=9690&hash=3316138e178a38ec943be24e4e89e96368677d2cfSa3ee51daea6e8901cea39e&id.ogin=true 🔷 😰 🏠			同意并授权		
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pingpong <sup>Olectood</sup>					
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授权成功 您即将离开PingPong Checkout			ぼしたのである。		e <b>9</b> 4 论 文
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5、完成绑定并跳转回 Shopify 管理后台, 勾选需要的支付方式, 并单击 【Activate PingPong Checkout】

BestE-products		← PingPong Checkout
Store details		About PingPong Checkout
Plan		Account status
Users and permi	ssions	You are connected to PingPong Checkout as PingPongPay. Activate your account to start accepting payments.
Checkout		Contact PingPong Checkout Manage
Shipping and de	livery	
Taxes and duties		Visa Visa
Locations		Mastercard
Gift cards		Maestro
Apps and sales of	hannels	🖉 💷 ЈСВ
Domains		American Express
Brand		Discover
Metafields		O     Diners Club

6、Test mode 不勾选, 否则会提交测试环境

Test mode	
Test your PingPong Checkout se	tup by simulating successful and failed transactions.
Uninstall PingPong Checkout	Activate PingPong Checkout

7、请勾选第一个扣款模式, "Payment capture" 设置为 "Automatically capture payment for orders".

BestE-productsMall	Payments	
Store details	Shopify payments	Payment capture
C Plan	Let your customers pay their way with	Manual
Users and permissions	Shonify Payments	The customer's payment method is authorized at the time of their order.
Payments	Payment capture method X	You'll need to manually capture payment within the authorization
戻 Checkout	Choose between automatic and manual capture 🗗 .	period.
Shipping and delivery	Automatically capture payment for orders.	Manage
Taxes and duties	The customer's payment method is authorized and charged automatically. Manually capture payment for orders.	
Locations	The customer's payment method is authorized at the time of their order. You'll need to manually capture payment within the authorization period.	
Gift cards		
Markets	Cancel Save	
+ Apps and sales channels	Supported payment methods	

8、配置结账邮箱必填(左边设置栏-checkout)

为了提升收银台支付的转化,参考以下图片进行【结账】的设置

📜 📜 Check	ut Customer ac	counts
🛼 Shippi	ng and delivery	
Taxes	nd duties O Don't use Customen	accounts : will only be able to check out as guests.
Q Locati		are optional . can create accounts or checkout as guests.
Gift ca	rds O Accounts	are required
🕀 Marke	s Customer	must create an account when they check out.
H Apps	nd sales channels	ntact method
Doma	ns	
🔀 Brand	Select what co	ntact method customers use to check out. nber or email
🌲 Notifie		who use a phone number will get order updates by SMS and might not leave an email.
🗮 Metaf		
Ø Files		tomers can choose to get shipping updates.
式 Langu	iges	rail k to download the <u>Shop App</u>
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	Customer in	formation
	Full name	
	Only requ	re last name st and last name
	O Require fit	st and last name
	Company nam	
	<ul> <li>Don't inclu</li> </ul>	ude

## 9、邮寄地址设置

shopify Summer 22		Q Search					
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Products Inventory	All Active Draft Archived						
Transfers Collections	Q, Filter products			Product vendor *	Tagged with 👻	Status 👻 More fi	Iters 🍵 Save
Gift cards	Product	Status	Inventory		Туре	Vendor	
Customers  Finances III Analytics	securely-lock-001	▶ 点击 Retive	999,999,926 in stock			BestE-produ	uctsMall
shopify Summer 22		Q Search					
A Home		colombo	0	73	999,999,926		
Orders  Products	557						
Inventory Transfers Collections		Shipping           Shipping           Image: This is a physical processing of the second	luct				
Gift cards Customers Customers Finances Inll Analytics Charketing		WEIGHT Used to calculate shipping Weight 0.0	rates at checkout and label pri	ices during fulfillme	ent.		

10、安装完成后,请设置一个1美金的产品链接发送 PingPong 运营端测试, 测试成功可以正常上线使用;并停用旧版 PingPong Pay(存量商户)

11、请在 Shopify--Setting--Payments 中, 将旧版 PingPong Pay 停用。(如 为新商户接入可忽略)

		管理	付款入账
VISA DISCH	<b>2 51 0</b>		·····································
值用卡手续费 由 PingPongPay 设置	交易费 2%		管理
【他付款方式 hopify 批准的某个支付服务	务提供商提供的付款方式。		
		管理	
提供商 PayPal	状态	交易手续费 2%	
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VISA 🌔 🛤		交易手续费	── 新版
VISA Checkout	状态 活跃	2%	371702

12、PingPong Checkout 在 Shopify 结账环节将显示为"Credit/Debit Card & Local Payment"

## Payment

All transactions are secure and encrypted.



13、若您需要在 Shopify 查询 PingPong Checkout 的支付订单,有以下两种 方式:

1) 是 shopify 后台单笔查询,在 Order 模块里面搜索 receipt.payment\_id:xxx, xxx 是

merchant transaction id

2) shopify 后台批量下载 excel, excel 里面 BT 列, Payment ID 对应的就是 PingPong Checkout 后台的 merchant transaction id

14、物流同步及人民币结汇

针对 Shopify 建站的店铺,可实现自动获取物流单号,具体操作方法如下:

- 1) 进入 PingPong Checkout 网站管理;
- 2) 点击右侧省略符,选择"物流绑定";
- 3) 填写 shop i fy 后台管理账号域名;
- 4) 登录 shop ify 账号后,根据指引,安装 PingPong Checkout 应用。

如有人民币结汇需求,请及时绑定物流插件并在 PingPong Checkout 后台提现账户中添加虚拟账户(币种: USD)

15、常见问题可参考网址--https://checkout.pingpongx.com/aq/faq
1) 常见的支付失败情况

交易失败原因去交易管理--交易查询,点击交易流水号进去查看;

A. 失败提示—Received external system response timeout

此提示是系统超时关闭订单,生成订单后需要持卡人尽快完成支付;

B. 3D validation failed/3D 验证失败

持卡人 3D 验证失败,可能是客户输入的验证信息有误,提醒持卡人在进行安全校验时请注 意输入正确的信息;

C. Transaction declined (High risk transaction)

判断交易有风险,失败交易;

D. Transaction declined (Do not honor, Please contact the issuing bank to confirm the bank card payment limit))

这个建议持卡人联系发卡行核实支付限额或解除限制,一般为发行卡拒绝;

2) 交易待审核

一般会在 24 小时内处理完成,若着急可将交易号反馈 PingPong 对接人。